



DATASHEET

Managed Protection Security Suite (MPSS)

Expert management for your Generation 7 or Generation 8 firewall.



As more and more business is conducted online, the risk of cyber threats keeps growing. Small businesses aren't immune; in fact, a recent study showed 43% of all cyber attacks targeted small businesses, making cybersecurity a crucial business need. Firewalls are an essential cybersecurity tool, but they require monitoring and management. Many small businesses partner with service providers to cover these needs as they don't have their own in-house cybersecurity staff, but even MSPs can struggle to manage all the firewalls they may be supporting.

SonicWall firewalls provide best-in-class threat protection for businesses of all sizes, as well as home offices and IoT devices, the Managed Protection Security Suite (MPSS) makes this firewall protection even easier. MPSS adds expert firewall monitoring, sending automated notifications to the customer or service provider if the firewall has gone offline or if the configuration has been changed locally. It also provides full firewall management, as the SonicWall SonicSentry team will deploy firmware updates and vulnerability patches for you, after scheduling a time to do so. MPSS customers also enjoy enhanced support, offered by the SonicSentry team.

Key Benefits:



Always know the state of your firewall

Get 24/7 automated alerts for firewall events, including going offline or being changed locally, so you can ensure your firewall is always giving the protection you expect.



Never miss another update

SonicWall Managed Security Services will notify you when a firmware update or vulnerability patch needs to be applied, and will work with you to schedule a time to apply the updates. We'll never make changes to your firewall without notifying you and receiving consent.



24x7 Enhanced Support

The MPSS bundle gives you 24/7 support provided by the SonicWall Managed Security Services team.



Health Checks and Productivity Reports

The SonicSentry team will provide monthly firewall health checks so you know exactly how your devices are performing. The team also provides productivity reports showing the top websites and apps being used on your network, allowing you to block problematic traffic and optimize your network and business.



30 day reporting and analytics

With the MPSS bundle, you get reporting and analytics for 30 days, giving you a clearer picture of what's been going on with your firewall. It can also help you meet certain cyber insurance and other requirements.



\$200,000 Embedded Cyber Warranty

Customers with MPSS on qualifying devices enjoy an embedded \$200,000 cyber warranty, backed by Cysurance. This warranty provides additional peace of mind by helping with business expenses during a covered cyber event. This warranty may increase if the customer has other cybersecurity solutions from SonicWall.

SonicWall, Inc.

1033 McCarthy Boulevard | Milpitas, CA 95035 | Refer to our website for additional information.

© 2025 SonicWall Inc. ALL RIGHTS RESERVED.

SonicWall is a trademark or registered trademark of SonicWall Inc. and/or its affiliates in the U.S.A. and/or other countries. All other trademarks and registered trademarks are property of their respective owners. The information in this document is provided in connection with SonicWall Inc. and/or its affiliates' products. No license, express or implied, by estoppel or otherwise, to any intellectual property right is granted by this document or in connection with the sale of SonicWall products. Except as set forth in the terms and conditions as specified in the license agreement for this product, SonicWall and/or its affiliates assume no liability whatsoever and disclaims any express, implied or statutory warranty relating to its products including, but not limited to, the implied warranty of merchantability, fitness for a particular purpose, or non- infringement. In no event shall SonicWall and/or its affiliates be liable for any direct, indirect, consequential, punitive, special or incidental damages (including, without limitation, damages for loss of profits, business interruption or loss of information) arising out of the use or inability to use this document, even if SonicWall and/or its affiliates have been advised of the possibility of such damages. SonicWall and/or its affiliates make no representations or warranties with respect to the accuracy or completeness of the contents of this document and reserves the right to make changes to specifications and product descriptions at any time without notice. SonicWall Inc. and/or its affiliates do not make any commitment to update the information contained in this document.